### Summary

#### Senior Process Engineer with 15+ years of progressive experience in industries relating to MANUFACTURING, LOGISTICS, WAREHOUSE, SUPPLY Chain Management and R&D/DevOps Support. Diverse professional experience in international settings in Singapore, China and USA.

#### Excellent experience in Process & solution (IT or Automation Solution) Engineering; System integration (B2B or Warehouse management system); and IT /Data/ERP(SAP)/BI Project Management; Proven ability to manage and work with large, cross-functional and multicultural teams in the delivery of multiple concurrent projects on time and within budget

#### An effective communicator who is capable of translating complex technical and engineering ideas into actionable solutions.Excellent ability to engage vendors, stakeholders across all levels to bring about commercial and business growth as well as achieving organizational KPIs.

### Experience

#### [FTDI, Singapore]

##### Aug [2018]-[NOW] IT Manager (UK,US,CN,TW,VN)

report to R&D director and CFO directly, Solution Design and map SAP sales and operation process. B2B/WMS/BI system integrated with SAP B1. Provide IT (hardware & software) Support to R&D DevOps;

#### [Mentor Media, USA]

##### Mar [2017]-Aug [2018] Tech Lead (Process & IT)

Lead B2B,fastfullment or OEM customer IT onboarding process or EDI solution. working with warehouse on auto-pick &pack AGV solution.Working on the BOSE refurbishing sound testing production setup. Handle Microsoft IT security audit

#### [HP, SINGAPORE]

##### JUL [2011]-Feb [2017] SME Process and capability

[Working in HP Technology & Operation. Provide system & process solution in SAP Fusion order loading, Successfully re-engineering customer master setup process and win L6 greenbelt project, Involve HP SMO Project (Split into HP and HPE), Sign off B2B/B2Bi system on behalf HP WW sales & operation after 3 month testing, Working on all new B2Bi customer EDI onboarding project in HPE ]

#### [Mentor Media, China]

##### Dec [2003]-Jun [2011] Process Engineer

1st job working as Engineer Assistant trained in Singapore for 6 month on Microsoft licensing Procedure and Policy, post working in China. Working on OEM & ODM Microsoft related project. Provide system solution which is compliance with Microsoft standard. Improve intelligent production line system replaced on-line QA manpower. System Support HP CPMO 24X7 operation. And Complete 5 new branches setup in different cities and promote to Engineering Manager report to GM.

### Education

#### [Oxford Brookes university, DEGREE in software engineering Y2013 - Y2015]

#### [Nanyang polytechnic, diploma in manufacturing Engineering Y2000 - Y2003]